

Privacy Policy

LAST UPDATED: MARCH 27, 2026

NOTE: This Privacy Policy was drafted in English. If this Privacy Policy is offered in any language other than English it shall be for information purposes only and, in case of conflict between the English language version and any translation thereof, the English-language version will prevail.

1. INTRODUCTION

This Privacy Policy describes how the website www.genhentai.com ("GenHentai"), collects, uses, and shares information about you and applies to your use of www.genhentai.com or any of our Affiliated Websites (the "Site"), and all content and services that GenHentai owns, controls, and makes available. By using the Site and GenHentai's services, you agree to GenHentai's Terms of Service and all other terms as described by this Privacy Policy. If you do not agree with this Privacy Policy, you must discontinue use of the Site and GenHentai's services. This Privacy Policy is fully incorporated into GenHentai's Terms and Conditions, and therefore governs your use of the Site and GenHentai's services. By using the Site and GenHentai's services, you do hereby accept this Privacy Policy. All capitalized terms used in this Privacy Policy or in any notice given under or in connection with this Privacy Policy have the same meaning in this Privacy Policy or notice as in the Terms and Conditions, unless expressly defined otherwise in this Privacy Policy.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- What are your data protection rights?
- What are cookies?
- How do we use cookies?
- What types of cookies do we use?
- How to manage your cookies
- Privacy Policies of other websites
- Changes to our privacy policy
- EU Digital Services Act
- How to contact us
- How to contact the appropriate authorities

2. WHAT DATA WE COLLECT AND HOW WE COLLECT IT

Our company collects the following data:

- Personal identification information/Membership Data (Email address)
- Internet Activity Information (IP address, referring website information, internet browser used, zip code and/or other data regarding search history, browsing history, registration and user history)
- Device Information (web browser, IP address, time zone, cookies)

Our company records and logs the following data in connection with User accounts :

- View Count
- Liked Images
- Saved Images

- Generation History
- Payments & Subscription History
- Tokens Transaction History
- Affiliate Information (Record user's referring website)

Your username and email address are considered confidential. However, all information you provide to us may be shared with other third parties as necessary to comply with applicable law or to cooperate with law enforcement. Information we may collect from you during the sign up process requires that you provide us with certain information which may include Membership Data, Financial Data along with Demographic Information.

When you visit the Site, we automatically collect certain information about your device, including information about your web browser, IP address, time zone, and some of the cookies that are installed on your device. Additionally, as you browse the Site, we collect information about the individual web pages or products that you view, what websites or search terms referred you to the Site, and information about how you interact with the Site. We refer to this automatically-collected information as "Device Information".

We may use information about you, including your personal information, for any purposes consistent with the statements under this Privacy Policy and as permitted by the applicable law, including, but not limited to:

- Managing the Site and our services.
- Processing and facilitating your transactions.
- Responding to inquiries and requests;
- Sending you notices, updates, changes to policy information, and support and administrative messages.
- Preventing fraud, breach of our policies or agreed terms, and harm.
- Monitoring usage and activity.
- Improving the Site and our services.

We may also share your information with any third parties in order to fulfill any products or services that you purchase from the Site, and for any purpose consistent with this Privacy Policy or as permissible under applicable law, including, but not limited to:

- Complying with the law, and where required, in response to lawful requests by public authorities, including to meet law enforcement requirements.
- Protecting the rights, property, and security of GenHentai, its services, or any third party.
- In connection with any proposed merger, purchase, sale, or any other type of business acquisition or combination of all or any portion of our assets, or transfer of all or a portion of GenHentai to another company in order to facilitate the transaction.
- For purposes disclosed to you when you provide GenHentai with personal information.
- With your consent or at your discretion.

We collect Device Information using the following technologies:

- "Cookies" are data files that are placed on your device or computer and often include an anonymous unique identifier.
- "Log files" track actions occurring on the Site, and collect data including your IP address, browser type, Internet service provider, referring/exit pages, and date/time stamps.
- "Web beacons", "tags", and "pixels" are electronic files used to record information about how you browse the Site.

Additionally when you make a purchase or attempt to make a purchase (such as a membership Subscription or Tokens) through the Site, we collect certain information from you, including your name, billing address and email address. We refer to this information as "Order Information". When we talk about "Personal Information" in this Privacy Policy, we are talking both about Device Information and Order Information.

3. HOW DO WE USE YOUR PERSONAL INFORMATION AND DATA?

We use the Order Information that we collect generally to issue purchased Tokens and/or activate the membership Subscription that you have selected to sign up for through the Site (including processing your payment information). Additionally, we use this Order Information to:

- Communicate with you;
- Screen our account for potential risk or fraud; and
- To improve the information that the Site provides to its customers regarding the services and products which are being sold.

We use the Device Information that we collect to help us screen for potential risk and fraud (in particular, your IP address), and more generally to improve and optimize our Site (for example, by generating analytics about how our customers browse and interact with the Site).

4. STORING AND SHARING YOUR DATA AND PERSONAL INFORMATION

We securely store your data using servers hosted by Backblaze and Cloudflare. Information collected by Backblaze and/or Cloudflare may be stored in the Service providers' regional data centers. The transfer and storage of your information and data are made in accordance with the terms and policies of Backblaze and/or Cloudflare. More information about how your data and personal information are stored and transmitted can be found here:

<https://www.backblaze.com/company/policy/privacy>

<https://www.cloudflare.com/privacypolicy/>

We share your Personal Information with third parties to help us use your Personal Information, as described above. For example, we use Backblaze to help us understand how our customers use the Site – you can read more about how Backblaze uses your Personal Information here: <https://www.backblaze.com/company/policy/privacy>.

You can also opt-out of Backblaze by sending an email to: privacyrequest@backblaze.com Finally, we may also share your Personal Information to comply with applicable laws and regulations, to respond to a subpoena, search warrant or other lawful request for information we receive, or to otherwise protect our rights.

5. WHAT ARE YOUR DATA PROTECTION RIGHTS?

GenHentai endeavors to fully inform you of all of your data protection rights. Every User is entitled to the following:

The right to access – You have the right to request that GenHentai furnish copies of your personal data. We may charge a small fee for this service.

The right to rectification – You have the right to request that GenHentai corrects any information that you believe is inaccurate. You also have the right to request GenHentai to complete information that you believe is incomplete.

The right to erasure - You have the right to request that we erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that GenHentai restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to GenHentai’s processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that GenHentai transfer the data that we have collected to another organization, or directly to you, under certain conditions.

The right to complain to a supervisory authority – You can complain about our processing of your personal data.

The right to withdraw consent – To the extent that the legal basis of our processing of your personal data is consent, you have the right to withdraw that consent. Withdrawal of consent is effective upon our reception of reasonable notice.

If you make a request, we require up to one month to process it and respond to you. If you would like to exercise any of these rights, please contact us at: contact@genhentai.com

These rights are subject to certain limitations and exceptions. You can learn more about the rights of data subjects by visiting

<https://ico.org.uk/for-organisations/uk-gdpr-guidance-and-resources/data-protection-principles/a-guide-to-the-data-protection-principles/>

6. WHAT ARE COOKIES?

“Cookies” are data files that are placed on your device or computer and often include an anonymous unique identifier. For more information about cookies, and how to disable cookies, visit: <http://www.allaboutcookies.org>

7. HOW DO WE USE COOKIES?

GenHentai uses cookies in a range of ways to improve your experience on the Site including:

- Authentication
- Keeping you signed in
- Membership Subscription
- Content Access and History
- Personalization
- Security
- Analysis
- Understanding how you use our website

8. WHAT TYPES OF COOKIES DO WE USE?

There are a number of different types of cookies. GenHentai uses the following types:

- Functionality – GenHentai uses these cookies so that we recognize you on our website and remember certain previously selected preferences that you’ve made. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies is used.
- Compliance – the collection of unique identifiers such as cookies is essential for our ongoing compliance with the relevant laws and regulations. We may use cookies to identify potentially problematic Users, and act accordingly upon that information to ensure the safe and uninterrupted provision of our products and services to our Users.

9. HOW TO MANAGE COOKIES

You can set your browser to not accept cookies, and the above mentioned website will tell you how to remove cookies from your browser. Please be advised that in a few cases, you may not be able to access the Site and any features, such as accessing Content on the Site, may not function as a result of disabling cookies.

10. PRIVACY POLICIES OF THIRD PARTY WEBSITES

We may link to third party sites or services that we do not control. If you click on one of those links, you will be taken to websites that we do not control. This Privacy Policy does not apply to the privacy practices or policies of those websites. You are advised to read the privacy policies of those websites carefully. We are in no way responsible for third party websites or services.

11. SECURITY

We are committed to ensuring that your information is secure. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online. All transactions on our systems are encrypted using SSL ("Secure Sockets Layers") certificates and all data is secured and encrypted through Cloudflare. Additional information about the policies and practices of Cloudflare can be found here:

<https://developers.cloudflare.com/ssl/>.

12. DO NOT TRACK

Do Not Track ("DNT") is a privacy preference that users can set in their web browsers. DNT is a way for users to inform websites and services that they do not want certain information about their webpage visits collected over time and across websites or online services. This Site does not support the DNT browser setting. As such, please note that we do not alter our Site's data collection and use practices when we see a Do Not Track signal from your browser.

13. CALIFORNIA PRIVACY RIGHTS

If you live in California and are using our Site, you can request a list of the personal information that is collected. You can make a request one time each year.

To exercise your rights, you can email us at contact@genhentai.com the information provided below. Mention in any email that you are making a "California Shine the Light" inquiry. We endeavor to process the request and respond within 30 days.

14. NEVADA PRIVACY RIGHTS

Nevada residents who wish to exercise their sale opt-out rights under Nevada Revised Statutes Chapter 603A may submit a request to this designated address:

contact@genhentai.com However, please know we do not currently sell data triggering that statute's opt-out requirements.

15. PRIVACY RIGHTS

California and Canadian Residents:

You can make the following choices regarding your Personal Information:

- Access To Your Personal Information. You may request access to your Personal Information by contacting us at the address described below. If required by law, upon

request, we will grant you reasonable access to the Personal Information that we have about you. Note that California residents may be entitled to ask us for a notice describing any use of Personal Information (if any).

- **Deletion Of Your Personal Information.** You may request information about how long we keep a specific type of information or request that we delete your Personal Information by contacting us at the address described below. If required by law we will grant a request to delete information, but you should note that in many situations we must keep your Personal Information to comply with our legal obligations, resolve disputes, enforce our agreements, or for operating our business.
- **Correcting Your Personal Information.** Canadian residents may have the right to correct or amend personal information in cases where accuracy and completeness is deficient. If required by law, we will grant a request to correct or modify your information, but you should note that in many situations we may keep historical information in our backup files as permitted by law.
- **Opting Out Of The Sale Of Personal Information.** To the extent that the information collected by third parties on this website through cookies constitutes a “sale” of personal information under the California Consumer Privacy Act, California residents can exercise the right to opt-out of that sale by visiting the Cookies Settings option on your browser. If you are a UK or European resident, you have the right to access personal information we hold about you and to ask that your personal information be corrected, updated, or deleted. If you would like to exercise this right, please contact us through the contact information below.

Additionally, if you are a UK or European resident we note that we are processing your information in order to fulfill contracts we might have with you (for example if you sign up for a membership subscription on the Site), or otherwise to pursue our legitimate business interests listed above. Additionally, please note that your information will be transferred outside of Europe, including to Canada and the United States.

16. DATA RETENTION

When you become a customer of the Site, we will maintain your data and information for our records unless and until you ask us to delete this information.

17. CHANGES

We reserve the right to revise and reissue this Privacy Policy at any time. Any changes will be effective immediately upon posting of the revised Privacy Policy. Your continued use of the Site and GenHentai’s services indicates your consent to the Privacy Policy then posted. If the changes are material, GenHentai may provide you additional notice of the changes to your e-mail address.

18. EU DIGITAL SERVICES ACT AND GDPR

As required by the applicable laws of each EU jurisdiction, we retain content creators’ data in compliance with the General Data Protection Regulation (GDPR).

If any jurisdiction has stricter data sharing and retention requirements, the Platform unconditionally complies with those laws or official directives, regardless of the jurisdiction where the content creator operates.

In accordance with Article 24(2) of the Digital Services Act, GenHentai is required to publish information on the average monthly active recipients of our service in the European Union.

As of MARCH 27, 2026, GenHentai has approximately 50,000 average monthly recipients of the service in the European Union, calculated as an average over the period of the past six months. For inquiries, requests and complaints related to the Digital Services Act, please contact us at contact@genhentai.com

DSA Compliance Officer: contact@genhentai.com

Transparency Report: contact@genhentai.com

19. MINORS

The Site and GenHentai's services are meant solely for adults aged 18 and older. GenHentai does not knowingly collect personally identifiable information from minors under 18. If you are a parent or legal guardian and think your minor under 18 has given GenHentai information, please contact us with the information provided below. Mention in any email that you are making a "COPPA Information Request."

20. CONTACT US

For more information about our privacy practices, if you have questions, or if you would like to make a complaint, please contact us by email at: contact@genhentai.com

21. HOW TO CONTACT THE APPROPRIATE AUTHORITY

Should you wish to report a complaint or if you feel that GenHentai has not addressed your concern in a satisfactory manner, you may contact the following authorities:

European Data Protection Supervisor:

https://edps.europa.eu/data-protection/our-role-supervisor_en

UK Information Commissioner Office: <https://ico.org.uk/global/contact-us>

22. AFFILIATED WEBSITES

This Privacy Policy applies to Your use of all our affiliated websites listed below:

<https://www.genhentai.com>